



FAMILY-CENTERED CARE
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Providing Support to Non-Birthing Partners & Late Preterm & Term Family Partner Panel

Malathi Balasundaram, MD
Colby Day, MD &
Caroline Toney Noland, MSc



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FCC Core Team



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Program Manager



Caroline Toney-Noland, MSc
*Program Manager,
CPQCC*

Co-Chairs



Malathi Balasundaram, MD
*Clinical Associate Professor
Stanford School of Medicine
FCC Committee Chair
El Camino Health, CA*



Colby Day, MD
*Assistant Professor of Neonatology
University of Rochester Medical Center
Associate Medical Director of Golisano
Children's Hospital NICU*



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Partners



NEONATOLOGY TODAY

Peer Reviewed Research, News, and Information in Neonatal and Perinatal Medicine



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Agenda



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Taskforce & Small Group QI updates: Colby Day, MD & Small Group Leaders

Padlet Demo: Caroline Toney-Noland, MSc

Speaker: Chavis A. Patterson, PhD

Speaker Q&A: Caroline Toney-Noland, MSc

Family Partner Panel Moderator: Colby Day, MD

Family Partner Panel:

Amanda Yeaton-Massey, MD

Vishal Kapadia, D.O.

Michelle Wrench, RN, CCRN

Besty Pilon

Closing & Feedback Survey: Colby Day, MD



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Family Partners



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*Jennifer
Canvasser*



*Lelis
Vernon*



*Elizabeth
Simonton*



*Necole
McRae*



*Keira
Sorrells*



*Marybeth
Fry*



Kimberly Novod



*Michael
Hynan*



*Morgan
Kowalski*



Nicholas Hall



*Molly
Fraust-Wylie*



Michelle Wrench



Betsy Pilon



Vishal Kapadia



Katherine Huber



Meegan Snyder



Kristy Love



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Taskforce Member Update



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- 330+ listserv members from 90+ hospitals
- UK, Israel, Cambodia, Canada
- FCC Padlet: Scan QR Code



The screenshot shows the homepage of the Family Centered Care Taskforce website. The page is dark blue with white text and features several columns of content. At the top, there is a navigation bar with a heart icon and the text 'Family Centered Care Taskforce'. Below this, there are five main sections: 'Taskforce Overview', 'Educational Webinars', 'Resources and Past Webinars', 'Questions?', and 'Key Contacts'. Each section has a plus sign icon below its title. The 'Taskforce Overview' section contains a paragraph about FCC in the NICU and a QR code. The 'Educational Webinars' section lists two upcoming webinars. The 'Resources and Past Webinars' section features a 'NICU Toolkit for Black Families' with a photo of a woman and a sunflower. The 'Questions?' section includes a 'FCC Q&A Padlet' link, a 'List serv' link, and a 'Tweet at Us!' link. The 'Key Contacts' section lists several team members and their roles. At the bottom, there is a 'Family Partners' section with a list of partners and their roles.

Family Centered Care Taskforce

Taskforce Overview

FCC in the NICU is a key factor in improving infant health outcomes and family mental health outcomes, and in empowering family participation in their infant's care. Despite this, very few NICUs across the US have implemented a mode of NICU care focused on FCC. Our team has successfully garnered enthusiastic interest from 37 NICUs across the US to complete virtual trainings and engage in small group discussions from May 2022 to May 2023 around this topic.

Educational Webinars

Link for calendar invites & zoom information
[Click here!](#)

Upcoming Webinars

Oct 13th, 2022, 11-12:30 PM PDT - "Providing supports to non-birthing NICU Partners" Dr. Chavis Patterson (CHOP Clinical Psychologist) "Late Preterm, Term baby Family Partner panel" Dr. Amanda Yeaton- Massey, Sha Sha Chu, Betsy Pilon, Vishal Kapadia, and Michelle Wrench

Nov 10th, 11-12:30 PM PDT- "The need for more mental health professionals in the NICU" Dr. Mike Hynan; "Local Parental support" Dr. Sivakumar & Michelle Wrench "National Parental support" Meegan Snyder & Kiera Sorrells

Jan 12th, 2023, 11-12 :30 PM PDT - "How to do family integrated developmental care" Dr. Bobbi Pineda and Dr. Joy Browne; "Variation in Family Centered Care metrics across CA" Dr. Jochen Profit

Resources and Past Webinars

NICU Toolkit for Black Families

September 2022 Webinar

"How to build a Family Advisory Council in your local NICU" Molly from Beth Israel, Marybeth Fry from Akron's Children's Hospital, Jennifer Johnson from U. Rochester

- [Recording](#)
- [Slides](#)
- [Chat](#)

Resources:

- [IPFCC Key Learnings](#)
- [Creating & Sustaining Effective FACS](#)
- [Family Involvement in QI \(Clinical Perinatology, 2017\)](#)

Questions?

FCC Q&A Padlet
<https://padlet.com/carolinetoney-noland/fccqanda>

Ask your peers!

List serv: fcc-taskforce@lists.stanford.edu

Want to join the list serv? [Click here!](#)

Tweet at Us!
[@FCCTaskforce](https://twitter.com/FCCTaskforce)

Email familycenteredcare taskforce@gmail.com with any other questions you may have.

Key Contacts

Co-Chairs

Malathi Balasundaram, MD
malathib@stanford.edu

Colby Day, MD
colby_richardson@urmc.rocheste.edu

Caroline Toney-Noland, MSc (Program Manager)
ctn@stanford.edu

Family Partners

We recruited multicultural, diverse, both birthing and non-birthing partners representing different states.

- **Keira Sorrells** - Founder, Executive Director, NICU Parent Network
- **Marybeth Fry** - NICU Family Care Coordinator, Akron Children's Hospital, Lead Family Faculty NICU/INICQ, Vermont Oxford Network
- **Kimberly Novod** - Executive Director, Saul's light
- **Necole McRae** - Founder, Free2Read-Education Recovery Services



Group 1 Update



Group Leaders: Kerri Machut, Jessica Fry, Elizabeth Simonton

Participating Centers:

1. Lurie Children's Hospital of Chicago- Level 4 64 beds unit in IL -**Kerri Machut, Jessica Fry**
2. University of Texas Medical Branch - Level 4 60 beds unit in TX - **Maria Franco Fuenmayor**
3. Northwell - Level 4 in NY- **Katherine Schwartz**
4. University of Minnesota/M Health Fairview Masonic Children's Hospital - Level 4 65 beds unit - **Sarah Swenson**
5. Vanderbilt - Level 4 120 beds unit in TN - **Laura Russell**
6. Staten Island University Hospital - Level 3 20 beds unit in NY- **Amanda Rahman**
7. St. Peter's Hospital - Level 3 20 beds unit in NY - **Eric Horowitz**
8. ICU Baby - in Florida -**Elizabeth Simonton**

Meeting Date: Every other month after webinar

Two centers have very active, five centers want to build the FCC committee and FPC.

Goals: By Dec 2023

1. Build/Strengthen a Family Centered Care Committee
2. Build/Strengthen a Family Partnership or Family Advisory Committee



Group 2 Update



Group Leaders: Dharshi Sivakumar, Vargabi Ghei, Katherine Huber

Participating Centers:

1. El Camino Health - Level 3 21 beds unit in CA - **Dharshi Sivakumar, Katherine Huber**
2. Santa Clara Valley Medical Center- Level 4 40 bed units in CA -**Priya Jegatheesan**
3. Avera McKennan Hospital - Level 3 42 bed units in SD -**Rebecca Fish**
4. Sharp Mary Birch Hospital -Level 3 84 beds unit in CA - **Rachelle Sey, Karen Anderson, Jenny Koo**
5. University at Buffalo- Level 4 65 beds unit in NY -**Kavya Rao**
6. John Muir Medical Center - Level 3 34 beds unit in CA - **Kathryn Ponder**
7. HCA Florida Northwest Hospital -Level 3 17 beds unit in FL - **Vargabi Ghei, Tamara Bledsoe**

Meeting Date: Every other month after webinar

Two centers are very active, Four centers have “somewhat active” and wants to strengthen, one want to build the FCC committee and FPC.

Goals: By Dec 2023

1. Build/Strengthen a Family Centered Care Committee
2. Build/Strengthen a Family Partnership or Family Advisory Committee



Group 3 Update



Group Leaders: Colby Day, Daphna Yasova Barbeau, Morgan Kowalski

Participating Centers:

1. Rainbow Babies and Children's Hospital - Level 4 80 bed units in Ohio -**Ana Ribeiro**
2. HCA University Hospital - Level 3 32 beds unit in FL - **Daphna Yasova Barbeau**
3. Golisano Children's Hospital at University of Rochester -Level 4 68 beds unit in NY - **Colby Day, Jeff Meyers, Morgan Kowalski, Irina Prelipcean, Jean Shirley**
4. Kentucky Children's Hospital - Level 4 92 beds unit in KY - **Ali Slone, Mina Hanna**
5. Oklahoma Children's Hospital at OU Health - Level 4 90 bed units in Oklahoma- **Tamara Alexander, Nalini Dasari, Rose Doolittle**
6. CCHMC - Level 4 82 beds unit in Ohio -Level 4 82 beds unit - **Eric Raynal**

Meeting Date: Every other month after webinar

Three centers have “somewhat active” and wants to strengthen, three want to build the FCC committee and FPC.

Goals: By Dec 2023

1. Build/Strengthen a Family Centered Care Committee
2. Build/Strengthen a Family Partnership or Family Advisory Committee



Group 4 Update



Group Leaders: Emily Whitesel, Timothy Palmer, Molly Wylie

Participating Centers:

1. Beth Israel Deaconess - Level 3 62 beds unit in MA - **Emily Whitesel & Molly Wylie**
2. Penn State Hershey Children's Hospital - Level 4 56 beds unit in PA- **Timothy Palmer**
3. University of South Alabama Childrens and Womens Hospital - Level 3, 98 bed unit in AL - **Rashmi Gulati**
4. Children's Hospital of the King's Daughters- Level 4, 70 bed unit in VA - **Kaitlin Ryan-Smith**
5. Sunnybrook - Level 3, 40 bed unit in Canada - **Maya**
6. Bronson Children's Hospital - Level 3, 45 bed unit in Michigan - **Lindsay DeVrie, Ruth Ritzema**
7. Hospital of the University of Pennsylvania- Level 3, 38 bed unit in PA - **Ashley Osborne**

Meeting Date: Every other month after webinar

One center has very active FCC, FPC, Four centers have “somewhat active” and wants to strengthen, two wants to build the FCC committee and FPC.

Goals: By Dec 2023

1. Build/Strengthen a Family Centered Care Committee
2. Build/Strengthen a Family Partnership or Family Advisory Committee
3. Bring in Paid Family Partner



Group 5 Update



Group Leaders: Bob White, Malathi Balasundaram, Keira Sorrells and Michelle Wrench

Participating Centers:

1. Valley Health Children's Hospital - Level 4, 60 beds unit in California - **Radhika Narang & Sarah VonAh**
2. Ichilov Level 3 NICU, 38 beds unit in Israel -**Rafael Mendelsohn**
3. HCA Clear lake - Level 3, 43 bed unit in TX - **Meredith Collins**
4. Henrico Doctors' Hospital - Level 3, 36 bed unit in VA - **Corrinne Balint**
5. Abrazo Arrowhead Medical Center - Level 3, 21 bed unit in AZ - **Terri Russell**
6. Beacon Children's Hospital - Level 3, 39 bed unit in IN - **Bob White & Briana Meeks**
7. El Camino Health - Level 3, 21 bed unit in CA - **Malathi Balasundaram & Michelle Wrench**

Meeting Date: Every other month after webinar - next meeting is on Oct 20th 9 AM PT

One center has very active FCC, FPC, two centers have “somewhat active” and wants to strengthen, Four wants to build the FCC committee and FPC.

Goals: By Dec 2023

1. Build/Strengthen a Family Centered Care Committee
2. Build/Strengthen a Family Partnership or Family Advisory Committee
3. Bring in Paid Family Partner



Our SMART (Specific, Measurable, Achievable, Relevant, Time bound) aims are:

1. We aim to increase the percentage of NICUs who have a very active (defined as at least meeting quarterly) NICU-specific FCC Committee from a **baseline of 15% in Aug 2022 to 50%** by Nov 2023.
2. We aim to increase the percentage of NICUs who have a very active (at least meeting 1-2 times a year) Family Partnership Council from a **baseline of 12% in Aug 2022 to 50%** by Nov 2023.



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Providing Support to Non-Birthing NICU Partners

Speaker:



Dr. Chavis A. Patterson, PhD

Director of Psychosocial Services

Division of Neonatology

The Children's Hospital of Philadelphia

Pronouns: he/him



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Late Preterm & Term Family Partner Speakers:



Dr. Amanda Yeaton-Massey, MD
Clinical Assistant Professor,
Maternal-Fetal Medicine, UCSF
Pronouns: she/her
NICU Children: Simon, Willow



Sha Sha Chu
Pronouns: she/her
NICU Children: Simon, Willow



Dr. Theresa Urbina, D.O
Regional Fellow Rep TECaN
Pronouns: she/her
NICU child: Louis



Michelle Wrench, RN, CCRN
CPQCC Family Advisory Council Chair
Pronouns: she/her
NICU children: Elin, Mischa, Vivienne



Dr. Vishal Kapadia, D.O
Palliative Care Physician
NICU Parent Advocate
Pronouns: he/him
NICU children: Niyati, Nishtha



Betsy Pilon
Exec. Director, Hope for HIE
Pronouns: she/her
NICU child: Max

Moderator: Colby Day, MD

Panelist Introductions

Why do you think family centered care and partnering with families in the NICU is important?

What is one/few things you feel that healthcare providers should know or improve upon with respect to family centered care?



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FCC Taskforce Webinar

NOVEMBER 10TH, 11-12:30PM PT

REGISTER USING THE QR CODE OR THE [LINK](#) HERE



The need for more mental health professionals in the NICU

PRESENTERS:



Mike Hynan, PhD
he/him
Emeritus Board Member,
National Perinatal
Association



Necole McRae
she/her
VP, GloPremies
Exec. Director, Free2Read
Education Recovery
Services

Ways to Support Parents at Local NICU

PRESENTERS:



Michelle Wrench,
RN, CCRN
she/her
CPQCC Family Advisory
Council Chair



Dharshi Sivakumar, MD
she/her
Clinical Professor, Stanford
University
Medical Director, El Camino
Health NICU

The Power of Peer Support at the National Level

PRESENTERS:



Meegan Snyder
she/her
Director, Premie
Parent Mentor
Program Graham's
Foundation



Keira Sorrells
she/her
Founder and Exec. Director,
NICU Parent Network



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Webinar Evaluation

Link:

