

NEONATOLOGY TODAY

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Family-Centered Care (FCC) Taskforce NICU FCC Measures Survey

Morgan Kowalski

The FCC Taskforce intends to create a universally accepted, standardized way to measure FCC in the NICU, gather information to inform each NICU about its current status in delivering FCC practices and identify potential opportunities for quality improvement collaboration between NICU sites.

The FCC Taskforce is the first international, multicenter, collaborative initiative dedicated to quality improvement in NICU Family-Centered Care. Our organization's key strength is the equal partnership between multidisciplinary healthcare providers and family partners who are diverse in their lived experiences and backgrounds. Our membership comprises over 1,300 individuals across 48/50 U.S. States, Puerto Rico, and 43 countries worldwide who benefit from and contribute to our free educational webinars and resources.

Why We Created This Survey:

Optimal care for a premature or sick newborn in the NICU requires family presence, trust, and respect between a family and their clinicians, whereby the parents/primary caregivers are integrated as members of the care team. While decades of research have shown that Family-Centered Care (FCC) supports the best possible outcomes for these infants, FCC practices vary significantly across NICUs.

No universally accepted, standardized way to measure FCC in the NICU exists. Additionally, there is a lack of consensus on priority areas when measuring or comparing FCC practices across NICUs. Even when FCC priorities are identified, families are rarely included in determining what is most meaningful to them and their infants. Ensuring NICU families are given a voice to share what matters most to them is foundational in determining how clinicians measure FCC.

How We Created This Survey:

The FCC Taskforce Executive Council of Family Partners created this comprehensive REDCap survey. It is diverse in their lived experience, race, ethnicity, gender, and background, alongside multidisciplinary clinicians and researchers, with careful consideration of FCC best practices.

Why Your NICU Should Participate:

1. Each NICU site will receive a summary of its unit findings immediately after the survey and a de-identified summary across all NICU sites after this project is completed in early 2025.
2. Each NICU site will have the opportunity to collaborate and work with NICUs that perform at the highest level of FCC, using scoring to implement NICU site-specific quality improvement processes.

3. In the next phase of this project, each NICU site will have the opportunity to collaborate with the FCC Taskforce on topic-specific quality improvement projects.

Survey Makeup:

1. NICU Framework/Infrastructure (9 Questions)
2. Family Support (19 Questions)
3. Family Integration into Care (16 Questions)
4. Family Integration into QI and Processes (1 Question)
5. NICU Environment (7 Questions)
6. Staff Education (2 Questions)
7. Balancing Measures (4 Questions)

How we will distribute the survey:

We will share the survey link with unit leaders to avoid duplicate responses. Your center clinical leader/QI leader/FCC Champion will receive the PDF copy of the entire survey and online survey link. We ask you to collaborate with your team and complete the PDF. Once you gather the information, transcribe the results to an online link. You can save the online survey in the middle and come back later. We would be happy to schedule a meeting with your team by Zoom or phone to help complete the survey on your behalf. After completion, you can meet with the FCC TaskForce core team to review your unit's performance and scores in each category.

If you are interested in participating in this survey, please submit your information using the QR Code below. Thank you for your time and your commitment to FCC in the NICU!



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Vaccines and Preventive Monoclonal Antibodies

WHAT'S THE DIFFERENCE?

The Importance of Immunization

Vaccines and preventive monoclonal antibodies are two different types of immunization. While they function differently, they both serve the same purpose: protecting people from serious illnesses and diseases.

Different Technology,
Same Protective Value



<https://www.who.int/news-room/feature-stories/detail/how-do-vaccines-work#:~:text=Vaccines%20contain%20weakened%20or%20inactive,rather%20than%20the%20antigen%20itself.>

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