

# NEONATOLOGY TODAY

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# Family Centered Care: 2025 Year End Update

Morgan Kowalski

***“In 2024, the FCC Taskforce experienced exceptional growth, doubling its membership to over 1,750 members spanning 48 U.S. states, Puerto Rico, 8 Canadian provinces, and 59 countries. With the addition of nine new partner organizations, the Taskforce now collaborates with 22 national and international allies committed to advancing NICU Family-Centered Care (FCC).”***

In 2024, the FCC Taskforce experienced exceptional growth, doubling its membership to over 1,750 members spanning 48 U.S. states, Puerto Rico, 8 Canadian provinces, and 59 countries. With the addition of nine new partner organizations, the Taskforce now collaborates with 22 national and international allies committed to advancing NICU Family-Centered Care (FCC). To broaden its reach, the Taskforce launched new LinkedIn, Facebook, and Instagram accounts, complementing its well-established website, YouTube channel, and Twitter/X, all of which saw increased engagement. Educational efforts included six free webinars featuring healthcare professionals, researchers, and family partners, each attracting robust attendance and an average of 300 post-event views. Additionally, the Taskforce facilitated 12 office hours sessions, providing members a platform to share challenges and brainstorm solutions for implementing FCC practices.

The Taskforce achieved significant milestones in securing funding and launching impactful initiatives. Grants from organizations such as Prolacta Bioscience Foundation, Chiesi USA, and Stanford Impact Labs supported key projects, including developing the NICU FCC Measures REDCap Survey and sponsoring five FCC



# FCC TASKFORCE YEAR-END UPDATE

The FCC Taskforce is the FIRST international, multicenter, collaborative initiative solely dedicated to quality improvement in NICU Family-Centered Care. We exist to equip and support NICUs as they begin or strengthen FCC in their units. Our key strength is equal partnership between healthcare professionals and family partners in everything we do.



## 2024 ACCOMPLISHMENTS

- Provided **six free educational webinars** featuring FCC work by healthcare professionals, researchers, and family partners. These received robust live attendance and recordings are widely shared, each with an average of over 300 views.
- Facilitated **twelve free office hours sessions** which were an informal opportunity for members to share their barriers to implementing FCC practices in their units and brainstorm solutions for overcoming these challenges with FCC Taskforce leadership.
- Presented at Gravens Conference in March, DEFINE Webinar in September, Science & Soul Conference in October, Hand to Hold Conference in November, and California Medical Directors Retreat in November 2024.
- Published **four free quarterly newsletters** with actionable strategies and practical takeaways for implementing FCC practices.
- Conducted **monthly polls** to address questions submitted by FCC Taskforce members.

## 2024 IMPACT

- Authored manuscript for 2023 Quality Improvement work for which publication is currently under review.
- Implemented NICU FCC Measures REDCap Survey in September with over 60 centers having participated by completing a comprehensive questionnaire to learn more about their unit's performance in practicing Family-Centered Care.
- Published 12 FCC columns in Neonatology Today.
- Published Scoping Review and Neo Review articles.

## 2024 OUTREACH

- More than doubled membership, now at **1750+** across 48/50 U.S. States & Puerto Rico, 8/10 Canadian Provinces, and 59 countries around the world.
- Partnered with nine additional organizations, bringing the number of our national and international allies in NICU FCC to 22.
- Website, YouTube Channel, and Twitter/X continually show increased engagement and are updated regularly. Created accounts on three additional social media platforms: LinkedIn, Facebook, and Instagram, to successfully reach a larger, more diverse audience.
- Six free educational webinars scheduled for 2025 with planning for 2026 already taking place.

## 2024 SUPPORT

- Reckitt/Mead Johnson and Draeger sponsored free educational webinars.
- Prolacta Bioscience Foundation Grant to partially support REDCap Survey creation.
- Chiesi USA Independent Educational Grant to partially support the creation of NICU FCC Measures.
- Stanford Impact Labs SEED Partnership Award to Optimize Delivery of FCC in the NICU in collaboration with NICU Parent Network.
- Chiesi USA Independent Educational Grant to support five fellows in attending Gravens Conference in 2025 as FCC Taskforce FCC Scholars.

Taskforce scholars to attend the 2025 Gravens Conference. The REDCap Survey, launched in September, saw participation from over 60 centers, collecting valuable data on FCC implementation across NICUs. Complementing this work, the Taskforce published a scoping review, authored 12 FCC columns in *Neonatology Today*, and prepared a manuscript on 2023 quality improvement efforts, currently under review. These initiatives reinforced the Taskforce's reputation as a NICU FCC quality improvement leader.

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***“The Taskforce’s success stems from its unique commitment to equal partnerships between healthcare professionals and family partners, ensuring that its initiatives are collaborative and inclusive. As the first international, multicenter collaborative solely dedicated to NICU FCC quality improvement, the Taskforce continues empowering NICUs worldwide to implement and strengthen FCC practices, creating lasting impacts for patients and families.”***

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Throughout the year, the FCC Taskforce engaged with the broader healthcare community by presenting at high-profile events such as the Gravens Conference, Science & Soul Conference, and Hand to Hold Conference. Quarterly newsletters and monthly polls provided actionable strategies to members, fostering ongoing improvement in FCC practices. The Taskforce's success stems from its unique commitment to equal partnerships between healthcare professionals and family partners, ensuring that its initiatives are collaborative and inclusive. As the first international, multicenter collaborative solely dedicated to NICU FCC quality improvement, the Taskforce continues empowering NICUs worldwide to implement and strengthen FCC practices, creating lasting impacts for patients and families.



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**NT**

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