

FCC TASKFORCE WEBINAR

March 13th, 2025

11am-12:30pm PT

Cultivating Compassion: Enhancing NICU Family Experiences & Addressing Bias in Healthcare



Jess Daigle, MD, FAAP
(she/her)

Pediatrician
Founder of Mom & Me MD

Self-Actualization: Live Highest Potential as Parents



COL. Erick Ridout, USA, MC (Ret)
(he/him)

Inventor of POKE
Attending Neonatologist,
Southern Utah and Honolulu, Hawaii

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This Webinar is Dedicated to Liam & Avery



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This Webinar is Dedicated to Maci



If I have to experience a

POKE

...make sure it adds value



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Webinar Etiquette

Thank you for helping us make FCC Taskforce Webinars a safe & brave space for all!

By participating, you are agreeing to the following guidelines:

1. Please mute your microphone when you aren't speaking
2. Please turn off your camera if multitasking
3. All questions & comments spoken and written in the chat should be respectful, non-discriminatory, and non-judgmental

Topics discussed may illicit strong emotions and feelings. Please reach out to us if you need support.



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All-In Meeting

- Break down the hierarchy
- Integrate patient-families
- Prioritize funds to support patient-families
- Intentionally elevate the voices of women, diverse groups, and individuals with rare or unique experiences
- Make it relevant and personal
- Provide support to disabled individuals during in-person meetings
- Invest in building relationships
- Support and include breastfeeding mothers/parents
- Demonstrate the impact, progress, and opportunities
- Capitalize on the expertise in the room
- Remain receptive and responsive to constructive criticism



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PROTECT, HEAL AND
NURTURE IN THE PURSUIT
OF A HEALTHIER WORLD

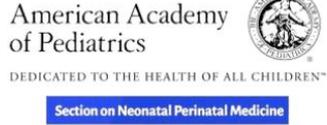


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Organizational Partners



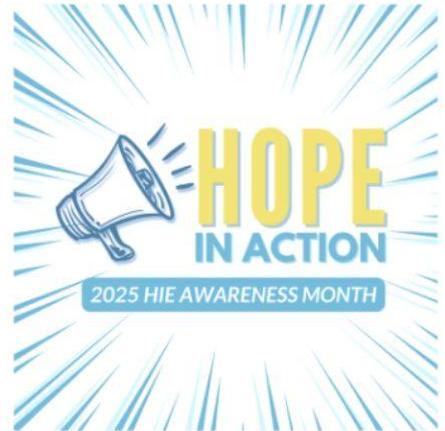
GET READY FOR APRIL!



HOPE IN ACTION

2025 HIE AWARENESS MONTH

**2025 HIE Awareness
Month Toolkit**



HOPE for HIE
awareness • education • support

HIEAWARENESSMONTH.COM

HOPE for HIE
awareness • education • support

April is HIE Awareness Month.
Learn more at HIEawarenessmonth.com

FCC Taskforce Core Leadership Team

Co-Chairs

Program Manager



Malathi Balasundaram, MD

Clinical Professor,
Stanford School of Medicine
Attending Neonatologist &
FCC Committee Chair,
El Camino Health, CA



Keira Sorrells

Founder & Executive
Director,
NICU Parent Network
Trauma-Informed
Professional



Colby Day, MD

Associate Professor of Pediatrics
& Medical Director,
Golisano Children's Hospital NICU
University of Rochester
Medical Center



Morgan Kowalski

Family Partner



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Executive Council of Family Partners



Fabiana Bacchini



Lelis Bauzá Vernon



Latoya Blueford



Sahra Cahoon



Jennifer Canvasser



Amy Finn



Molly Fraust-Wylie



Marybeth Fry



Lauren Ingledow



Yamille Jackson, PhD



Kelli Kelley



Erika Goyer



Mia Malcolm



Necole McRae



Kimberly Novod



Betsy Pilon



Erin Thatcher



Alex Zavala

Executive Council of Healthcare Partners



Daphna Barbeau, MD



Jessi Barnes, MSN, RN,
RNC-NIC, NPD-BC, C-ELBW



Robert Cicco, MD



Mary Coughlin,
MS, NNP, NCC-E



Jessica Daigle, MD



Jessica Fry, MD



Christy Gliniak,
PhD, OTR/L, CNT, CPXP, NTMTC



Mitchell Goldstein, MD



Luann Jones,
DNP, APRN, NNP-BC, NE-BC



Henry Lee, MD



Lily Lou, MD, FAAP



Kerri Machut, MD



Nicole Nyberg,
MSN, APRN, NNP-BS



Dharshi Sivakumar, MD



Vincent Smith, MD, MPH



Bob White, MD



Emily Whitesel, MD

Thank You!



Joy Browne, PhD



Vargabi Ghei, MD



Tim Palmer, MD



Jochen Profit, MD



Elizabeth Simonton, JD



Meegan Snyder



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Welcome Latoya & Sahra!



Latoya Blueford
Founder & Director,
The Skylar Project
NICU Parent



Sahra Cahoon
Executive Director & Founder,
Love for Lily
NICU Parent



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Family-Centered Care Around the Globe!

The FCC Taskforce began in February 2022 with just 50 members.

Over the last three years, our membership has increased to:

- more than **2,000** members
- **49/50** U.S. States & Puerto Rico
- **8/10** Canadian Provinces
- **65** Countries!!!



Equity, Diversity, Inclusion, & Belonging Committee

Co-Chairs

**Jessi Barnes, MSN, RN, RNC-NIC,
NPD-BC, C-ELBW**

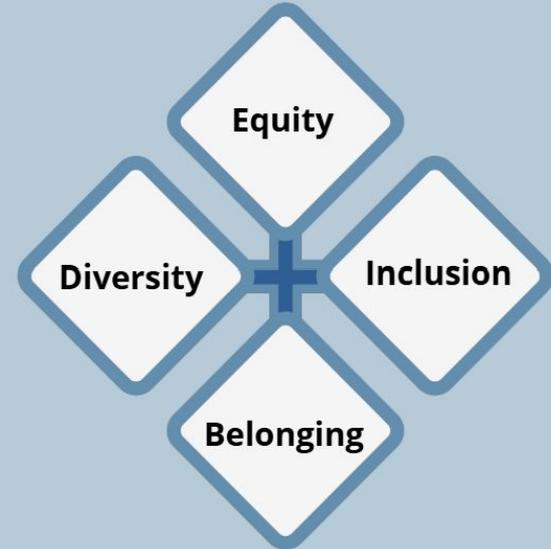
*Neonatal Outreach Coordinator,
Atlanta Perinatal Region
Emory University School of Medicine,
Department of Pediatrics
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Grady Memorial Hospital*

Mia Malcolm, BS, CDFT

*Community Outreach & Programs Care Manager,
Ollie Hinkle Heart Foundation
Senior Research Coordinator,
Washington University School of Medicine
Clinical Research Coordinator,
Stanford University School of Medicine*

Coming Up:

Executive Council Demographics Survey



Marketing & Communications Committee

Co-Chairs

Daphna Barbeau, MD

*Attending Neonatologist,
Director, Neurodevelopment &
Palliative Care,*

HCA University Hospital
Director,
High Risk Infant Follow Up Clinic

Alex Zavala, Family Partner

*Founder,
The NICU Dad &
The NICU Dad Podcast
PFAC Chair,*

Dell Ascencion NICU Network
Family Leader,
Vermont Oxford Network



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X

We are staying on X at this time
to serve as an educational resource
and to fight misinformation
for families still on this platform.



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Newsletter Committee

Co-Chairs

Bob Cicco, MD

*Retired Neonatologist,
Pittsburgh, PA
Former Associate Director,
West Penn Hospital NICU*

Morgan Kowalski, Family Partner

*Program Manager,
Family-Centered Care Taskforce
Quality Improvement Family Partner,
Golisano Children's Hospital NICU
University of Rochester Medical Center*

Contributors:

Jessi Barnes, MSN, RN, RNC-NIC, NPD-BC, C-ELBW

Jess Daigle, MD, FAAP

Mary Coughlin, MS, NNP, NCC-E

Laura Hedli, MS

Mia Malcolm, BS, CDFT, Pharm-D

All Issues



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Publication of 2023 Quality Improvement Work

Journal of Perinatology

www.nature.com/jp

QUALITY IMPROVEMENT ARTICLE

OPEN

 Check for updates

Improving commitment to family-centered care in the NICU: a multicenter collaborative quality improvement project

Malathi Balasundaram ^{1,2}², Henry C. Lee ³, Laura C. Hedli¹, Kerri Z. Machut ⁴, Dharshi Sivakumar^{1,2}, Morgan Kowalski¹, Rafael Mendelsohn⁵, Keira Sorrells⁶ and Colby Day⁷

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Open Access!

OBJECTIVE: Despite evidence demonstrating the positive impact of family-centered care (FCC) in the neonatal intensive care unit (NICU), FCC is not standard of care. This multi-center, quality improvement initiative aimed to increase the percentage of NICUs with FCC committees and Family Partnership Councils (FPCs).

STUDY DESIGN: Participating NICUs were divided into small groups for collaborative mentoring. A key driver diagram and Pareto charts evaluated barriers to FCC and directed interventions. The primary outcome measure was development of an FCC committee and/or FPC. Process measures were views of bi-monthly educational webinars, evaluated using Statistical Process Control charts.

RESULT: Across 22 NICUs, the percentage with FCC committees and FPCs increased from 18% to 59% and 18% to 45%, respectively. Average webinar views increased from 28 to 182 views/webinar with clear signal on XmR chart.

CONCLUSION: A collaborative mentoring model and focused education achieved the goal of increasing NICU FCC committees and FPCs.

Journal of Perinatology; <https://doi.org/10.1038/s41372-025-02232-1>



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NICU FCC Measures Survey Update

- 81 centers have completed our REDCap Survey as of 2/25
- 59 centers have agreed to an interview with our Research Team (22 declined)
- 18 interviews have been scheduled with 9 completed

Research Team:

Malathi Balasundaram, MD

Colby Day, MD

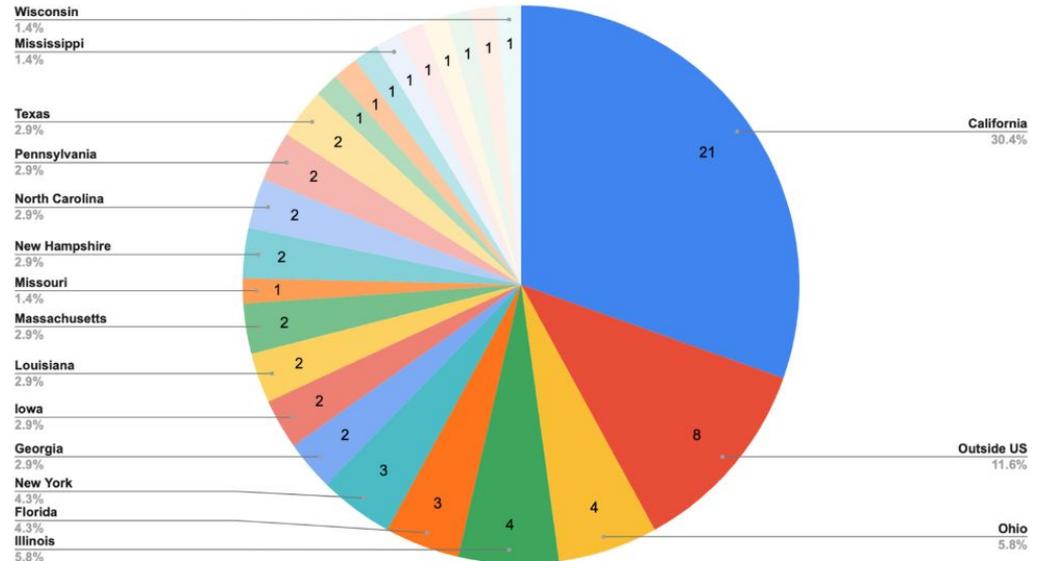
Henry Lee, MD

Morgan Kowalski

Mia Malcolm, BS, CDFT

Keira Sorrells

Count of US States



March Office Hours

Join us for March Office Hours **Tuesday, 3/18 @ 11am PT/2pm EST!**



Mitchell Goldstein
Neonatologist



Sahra Cahoon
NICU Parent



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March Poll

Tell us about your unit's **Continuity Attending Program!**

***A "continuity attending" in a Neonatal Intensive Care Unit (NICU) refers to a designated neonatologist who provides consistent care to a specific infant throughout their NICU stay, providing familiarity with the baby's medical course and a consistent presence for the family, even as other healthcare providers rotate on and off shifts.



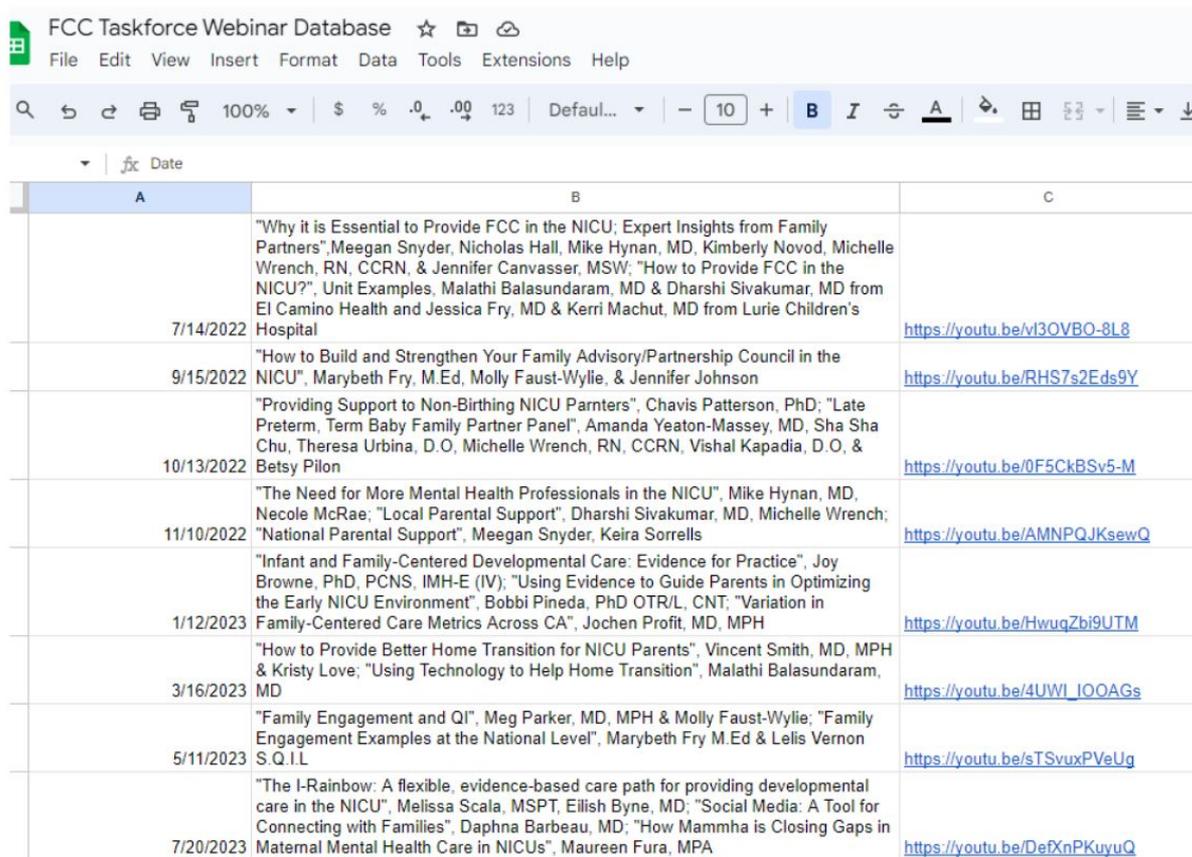
**All poll responses
can be found here!**



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Database of Webinar Recordings & Topics



A	B	C
7/14/2022	"Why it is Essential to Provide FCC in the NICU; Expert Insights from Family Partners", Meegan Snyder, Nicholas Hall, Mike Hynan, MD, Kimberly Novod, Michelle Wrench, RN, CCRN, & Jennifer Convasser, MSW; "How to Provide FCC in the NICU?", Unit Examples, Malathi Balasundaram, MD & Dharshi Sivakumar, MD from El Camino Health and Jessica Fry, MD & Kerri Machut, MD from Lurie Children's Hospital	https://youtu.be/vI3OVBO-8L8
9/15/2022	"How to Build and Strengthen Your Family Advisory/Partnership Council in the NICU", Marybeth Fry, M.Ed, Molly Faust-Wylie, & Jennifer Johnson	https://youtu.be/RHS7s2Eds9Y
10/13/2022	"Providing Support to Non-Birthing NICU Parnters", Chavis Patterson, PhD; "Late Preterm, Term Baby Family Partner Panel", Amanda Yeaton-Massey, MD, Sha Sha Chu, Theresa Urbina, D.O, Michelle Wrench, RN, CCRN, Vishal Kapadia, D.O, & Betsy Pilon	https://youtu.be/0F5CkBSv5-M
11/10/2022	"The Need for More Mental Health Professionals in the NICU", Mike Hynan, MD, Necole McRae; "Local Parental Support", Dharshi Sivakumar, MD, Michelle Wrench; "National Parental Support", Meegan Snyder, Keira Sorrells	https://youtu.be/AMNPQJKsewQ
1/12/2023	"Infant and Family-Centered Developmental Care: Evidence for Practice", Joy Browne, PhD, PCNS, IMH-E (IV); "Using Evidence to Guide Parents in Optimizing the Early NICU Environment", Bobbi Pineda, PhD OTR/L, CNT; "Variation in Family-Centered Care Metrics Across CA", Jochen Proffit, MD, MPH	https://youtu.be/HwuqZbi9UTM
3/16/2023	"How to Provide Better Home Transition for NICU Parents", Vincent Smith, MD, MPH & Kristy Love; "Using Technology to Help Home Transition", Malathi Balasundaram, MD	https://youtu.be/4UWI_JOOAGs
5/11/2023	"Family Engagement and QI", Meg Parker, MD, MPH & Molly Faust-Wylie; "Family Engagement Examples at the National Level", Marybeth Fry M.Ed & Lelis Vernon S.Q.I.L	https://youtu.be/sTSvuxPVeUg
7/20/2023	"The I-Rainbow: A flexible, evidence-based care path for providing developmental care in the NICU", Melissa Scala, MSPT, Eilish Byne, MD; "Social Media: A Tool for Connecting with Families", Daphna Barbeau, MD; "How Mamma is Closing Gaps in Maternal Mental Health Care in NICUs", Maureen Fura, MPA	https://youtu.be/DefXnPKuyUQ



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COL. Erick Ridout, USA, MC (Ret)
(he/him)

Inventor of POKE
Attending Neonatologist,
Southern Utah and Honolulu, Hawaii

2025 Webinars

May 8th:

Ashley Weber, PhD, RN, RNC-NIC & Yamile Jackson, PhD
Lelis Bauza Vernon, S.Q.I.L. & Sue Bowles, DNP, APRN

July 10th:

Mary Coughlin, MS, NNP, NCC-E
Jessi Barnes, MSN, RN, RNC-NIC, NPD-BC, C-ELBW

September 11th:

FCC Taskforce Phase 4 Work
Lauren Ingledow

November 13th:

Deborah Buehler, PhD
Sue Ludwig & Christy Gliniak, PhD, OTR/L, CNT, CPXP, NTMTC

