
Training volunteers

1 message

Holly Farmer <hfarmer@beaconhealthsystem.org>

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To: "familycenteredcaredtaskforce@gmail.com" <familycenteredcaredtaskforce@gmail.com>

Hello everyone. I started in the role of Parent Support Coordinator almost 3 months ago though I had been a volunteer with Beacon Children's Hospital NICU since 2009. I received training in 2012 to become a graduate NICU parent volunteer who could round on the unit. We called the program, Parent to Parent. Our training was provided by representatives from Helen DeVos Children's Hospital and our NICU staff. The major topics included the following:

Explaining the Parent to Parent job description

Describing what families experience on the NICU

Grief and coping

Education about premature infants

Diversity and communication

Policies and Procedures.

Another group of volunteers trained in 2017 and we covered the following topics:

Tour of the NICU

Listening Skills, HIPAA

Grief and Self-Care

Duties of the Charge Nurse

Current Parent to Parent program – taught by current Parent to Parent volunteer

NICU Orientation.

One of my roles is to recruit parents and grow our Parent to Parent volunteer program so I will be reviewing and updating our training. I would be interested in hearing from others about their training and if anyone would like more detailed information about the broad topics we covered that are listed above, please let me know.

I hope you all have a great weekend. Peace, Holly

Holly Farmer, MA, LMHC (she/her)

Parent Support Coordinator

Beacon Health System