

Discharge surveys for NICU parents are crucial for gathering feedback to improve care and support for families. These surveys should cover various aspects of their experience, from admission through discharge and even into post-discharge support.

### **I. Overall Experience & Satisfaction:**

- What was the most positive aspect of your NICU experience?
- What was the most challenging aspect of your NICU experience?

### **II. Communication & Information Sharing:**

- Did you feel well-informed and consistently updated on your baby's condition and care?

### **III. Parent Involvement & Support:**

- Thinking about your baby's NICU stay, how supported did you feel emotionally, and to what extent were you able to be involved in their day-to-day care, such as feeding, changing, and comforting?

### **III. Breastfeeding Support:**

- Did you receive adequate and timely support for breastfeeding during your baby's time in the NICU?

### **IV. Preparation for Discharge:**

- Did you receive all the necessary information and feel confident about managing your baby's care at home after discharge, including knowing who to contact for follow-up questions?

### **V. Post-Discharge Support & Follow-up:**

- How has your family adjusted to life at home with your NICU graduate? What additional support or resources would have been helpful after discharge?

### **VI. Open-Ended Feedback:**

- Please share any additional comments or suggestions you have regarding your experience in the NICU.